

VISION AND MISSION

DPS Vision:
To provide the finest safety and security services for all North Carolinians.

DPS Mission:
Safeguard and preserve the lives and property of the people of North Carolina through prevention, protection and preparation with integrity and honor.

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As we begin, a good place to start is to understand what the vision and mission for our agency is.

The Vision for the NC Department of Public Safety is to provide the finest safety and security services for all North Carolinians.

The Mission for the NC Department of Public Safety is to safeguard and preserve the lives and property of the people of North Carolina through prevention, protection and preparation with integrity and honor.

These 2 things set the tone for everything else that we do. Every task that we do should be to help us as an agency meet this vision and mission.

GOALS

- ▣ **Prevent** – We are the model for preventing and reducing crime.
- ▣ **Protect** – North Carolina is safe for living, working, and visiting.
- ▣ **Prepare** – We are leaders in public safety readiness, communication, and coordination.
- ▣ **Perform** – We excel in every facet of our work-Law Enforcement, Emergency Management, National Guard, Adult Correction, Juvenile Justice, and Quality of Administrative Services.
- ▣ **People** – We will value each other like family.

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People – We will value each other like family.

VALUES

- ▣ Safety- We value the safety of our employees and the citizens we serve.
- ▣ Integrity- We perform our work in an ethical, honorable, respectful, courageous, truthful, and sincere way.
- ▣ Customer Service- We consistently exceed our customers' expectations through speed of delivery of services and continuous evaluation.
- ▣ Professionalism- We exhibit courteous, conscientious, and businesslike manner in all customer service activities; We stay knowledgeable of all aspects of our job; We act for the public without regard to convenience or self-interest.
- ▣ Diversity- We draw strength from our differences and work together as a family in a spirit of inclusion, teamwork, and mutual respect.
- ▣ Quality-we pursue excellence in delivering the programs and services entrusted to us.

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As we meet those goals set forth by the executive leadership, there are several values that we should apply in all of our daily work:

Safety- We value the safety of our employees and the citizens we serve.

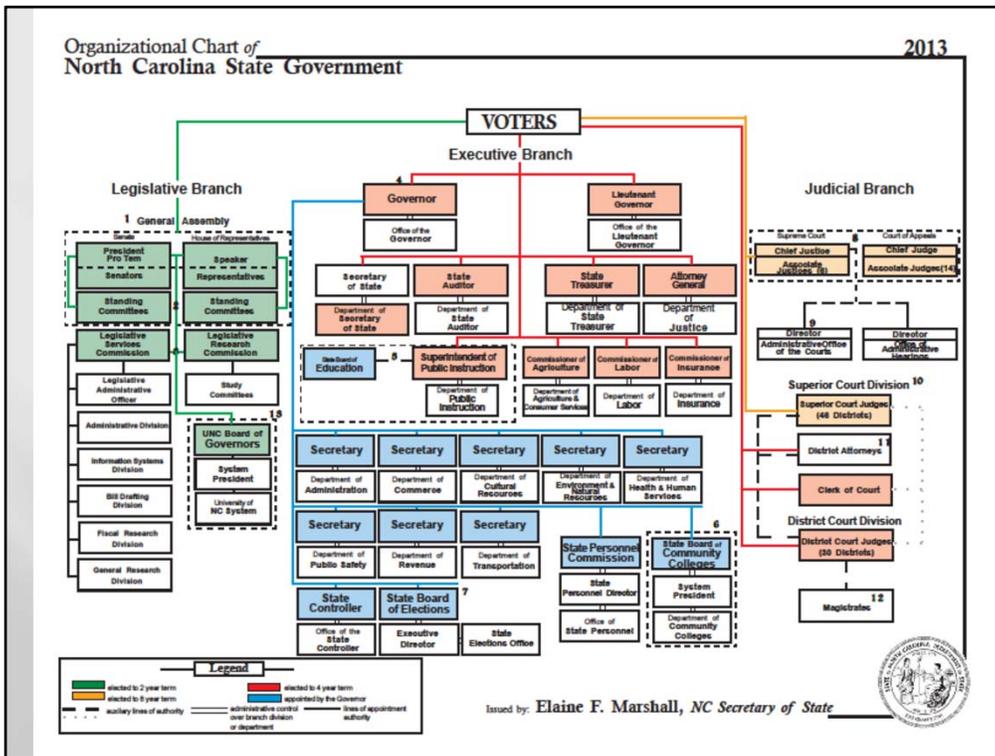
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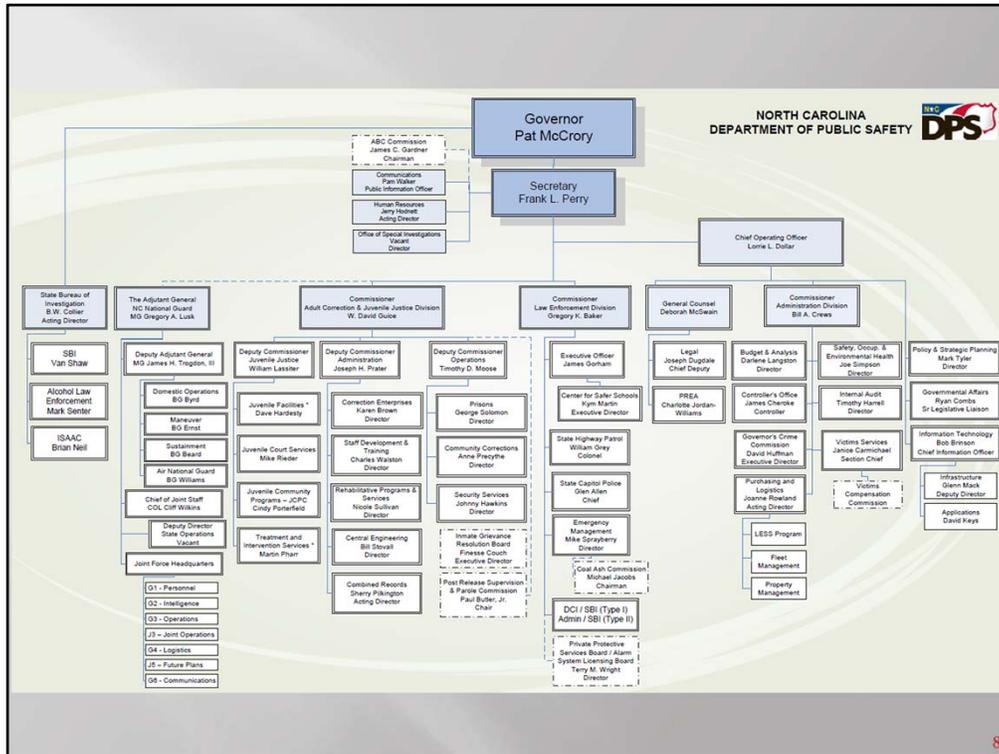


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How many of you have worked for State Government before? If you haven't or if you don't remember what you learned in 4th grade North Carolina History and Government, it may be helpful to do a quick review of the layout of State Government and where the Department of Public Safety fits in the organizational structure of State Government.

Within the Executive Branch of NC Government, the voters of NC elect the Governor and the Council of State, which includes the Lieutenant Governor, Secretary of State, State Auditor, State Treasurer, Attorney General, the Superintendent of Public Instruction, and the Commissioners of Agriculture, Labor, and Insurance.

Once elected, the Governor selects Secretaries for his or her Cabinet Agencies. DPS is a Cabinet Agency along with the Depts of Administration, Cultural Resources, Commerce, Health and Human Service, Environment and Natural Resources, Revenue, Transportation, State Controller, the State Board of Elections, State Personnel Commission, and the State Board of Community Colleges.



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This chart provides you with the organizational structure of the Department of Public Safety.

You'll see that in addition to the Office of the Deputy Secretary and General Counsel, the Department is organized in to Divisions that include—Adult Correction and Juvenile Justice, Law Enforcement, and Administration.

The Department of Public Safety is a very large, in fact it is THE largest agency in the State of NC and employs over 26,000 employees in all 100 counties of the State.

You can read a brief description of what each division is responsible for beginning on **page 4** of your workbook. Take a moment to do that now.